

## **Global Imaging Resources Purchasing Process**

## How to purchase re-certified equipment

- 1. Select the right equipment from our website, online store or direct with an equipment specialist.
- 2. Our payment options include:
  - Up to 100% financing with simple interest
  - Bank transfer or check
  - All major credit cards
  - PayPal
- 3. Your order is assigned to an experienced equipment coordinator who will facilitate:
  - Site Prep Evaluation
  - PC/Network pre-install setup
  - Installation date
  - Removal or trade-in of existing equipment
  - Local delivery
    (Allow 2-3 weeks for installation after placing order)
- 4. Order is delivered at designated time and on the same day of installation (All crating and shipping boxes are removed by local delivery company)
- A technician and support team will complete installation/ calibration and basic training
  - (Follow-up training or technical support can be scheduled direct at SimbaSupport.com)
- 6. One Year of Technical Support with our partners at <a href="SimbaSupport.com">SimbaSupport.com</a>